



ECAP is a leading provider of Insurance Auditing services. With 45 years of experience in the industry, our team of experts is dedicated to helping businesses navigate the complex world of insurance audits. Trust ECAP to provide you with the expertise and guidance you need for your insurance auditing needs

At ECAP we offer a range of premium audit services to meet the diverse needs of our clients. Our services include physical audits, pre-audits, virtual/hybrid audits, and mail audits. With our comprehensive approach, using the Nexus platform powered by Nexus Insurance Solutions, we are able to handle a variety of our clients needs.



Your Trusted Premium Audit Provider

Premium
Audit
Services



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Our Features

Our Services

Physical Audits

Our professional staff has the knowledge and experience to carry out physical audits in North and South Carolina and Virginia.

Virtual/Hybrid Audits

Available for all 50 states. Our virtual/hybrid audits are a cost effective alternative to a physical audit. All required records can be reviewed and verified remotely. Telephone interviews are conducted to obtain all the needed information in order to complete an audit at a more affordable cost.

Telephone & Mail Audits

Our audit call center can meet any requirements in all 50 states for verified phone and internet-based voluntary audits. This allows the policyholders to use the Online Portal to input information and send records securely. Our call team is able to review the information and contact your policyholder for more information or clarification as needed.

Nexus System Features

01 - PartnerSync

Clients that use Nexus can easily get a PartnerSync with us to send and receive audits

02 - Custom Feeds

Custom Feeds allows us to electronically receive audit requests and return completed audits. They can be provided in a variety of formats.

03 - For Policyholders

Provides the policyholder a secure and encrypted portal to upload sensitive company information for their audit.

04 - For Clients

Clients receive log in credentials which allows them to view their audit inventory to check the status of an audit or print completed audits.



CONTACT INFORMATION

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Be sure to check out our website for more information about us!

